

Faye is the #1 Zendesk Solution & Optimization Partner

We are Zendesk experts, integration builders, strategists, and adoption managers.



FAYE

Zendesk Sell
Partner of the Year



FAYE

Vertical Solutions
Partner of the Year



FAYE

Global Sunshine
Conversations
Partner of the Year



TRUSTED BY GREAT BRANDS ACROSS THE GLOBE

CPG	TECH	MANUFACTURING	FINANCE	HEALTHCARE	MEDIA + ENTERTAINMENT	RETAIL	LOGISTICS	EDU, NONPROFIT + GOVERNMENT

FAYE IS YOUR EXPANDED SALES TEAM

Add Sales Capacity	Grow Deal Size	Move Fast	Demo
<ul style="list-style-type: none"> Most sales coverage and certified experts of any Zendesk partner. Solution Architects and Consultants will join calls as needed. 	<ul style="list-style-type: none"> Cross sell SunCo and Sell with storytelling and ROI models. Add seats via new teams and use cases such as HR/IT. 	<ul style="list-style-type: none"> Q&A via Slack with rush estimates in 24-48 hours Start projects in 1-2 weeks to enable rapid Go Live 	<ul style="list-style-type: none"> Demo Support integrated to any system in 48 hours Mockup custom apps and unique use cases

JUMPSTART PACKAGES



	Faye Lite	Faye Pro Launch	Faye Pro Enterprise
	\$2,000 \$3,500	\$5,000 \$7,000	\$12,000 \$20,000
Quick Start	2-day kickoff	4-day kickoff	4-day kickoff
Project Completion <small>Our standard project plans will get customers live, quickly.</small>	4 weeks	6 weeks	8 week
Expert Configuration <small>Hands-on system updates from our consultants or engineers.</small>	4 hours	10 hours	32 hours
Total Project Hours	12 hours	25 hours	72 hours
Training	Admin	Agent & Admin	Agent & Admin
Data Migration <small>Migration only includes organizations, end users & agents. It does not include tickets or attachments.</small>	—	Up to 50k records	Up to 50k records
AI Impact Analysis	—	Included	Included
Number of Users	Up to 10 users	Up to 20 users	Up to 50 users

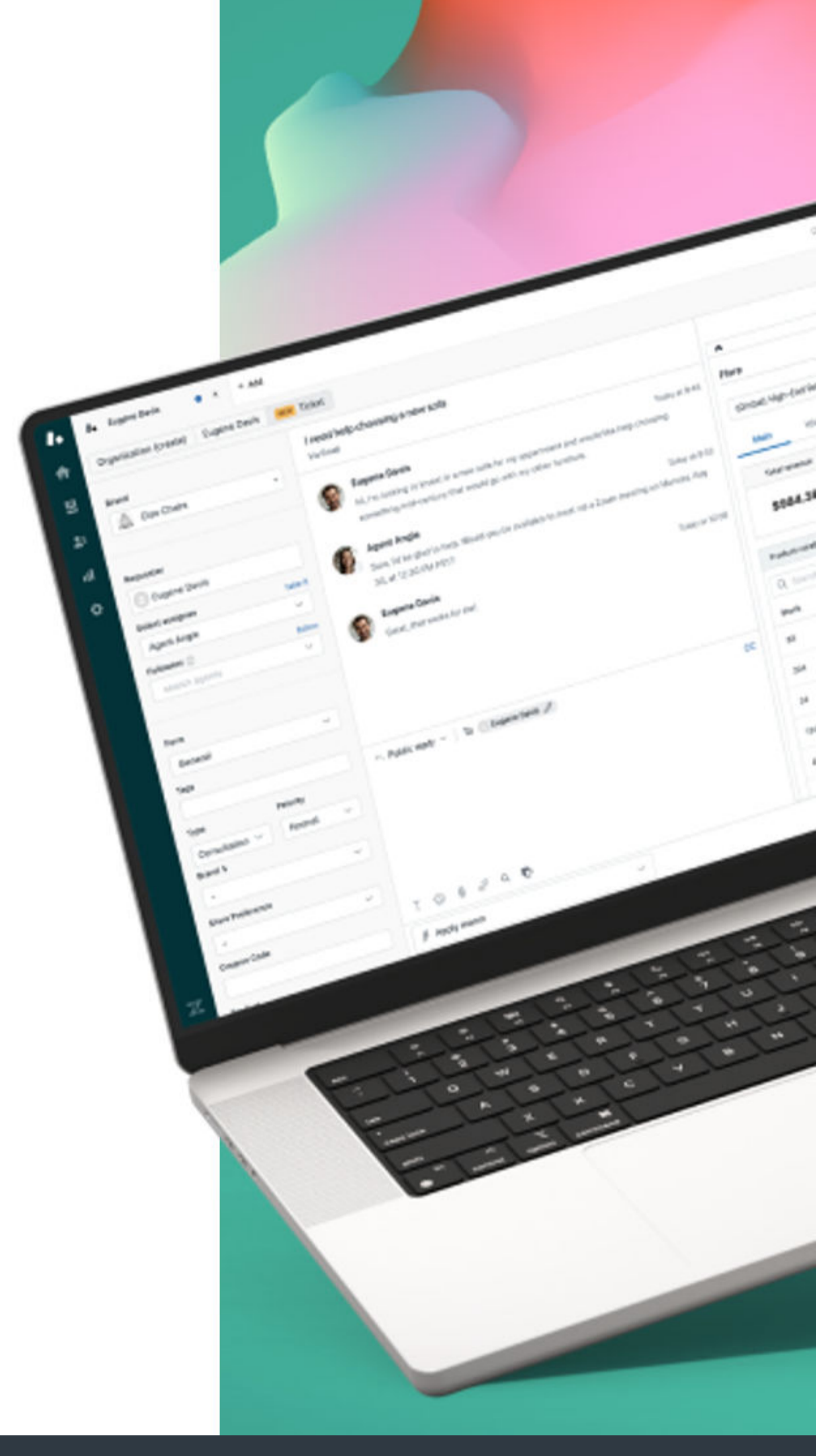
ZENDESK EFFICIENCY REVIEWS

One-time payment

\$3,500

~~\$7,500~~

We guarantee MRR Growth in 6 months—or the next review is free.



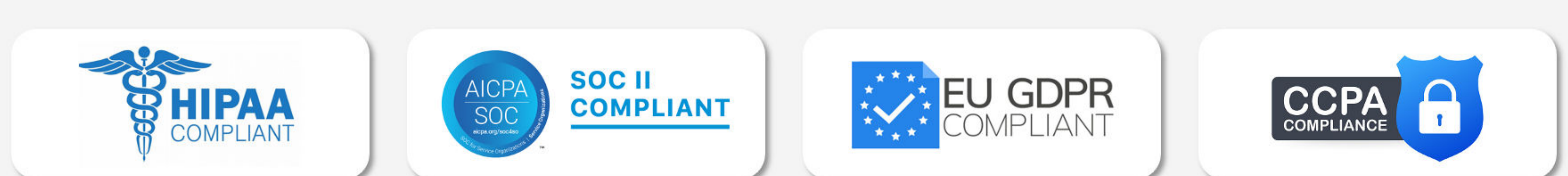
What's Included:

- ✓ Current state analysis
- ✓ Future state recommendations
- ✓ HR/IT recommended use cases
- ✓ Best practice review
- ✓ AI impact analysis
- ✓ Executive briefing delivered as a 35-page report



LITE	PRO	ENTERPRISE
\$15 per user / month	\$20 per user / month	\$25 per user / month
\$5,000 one-time setup fee	\$7,500 one-time setup fee	\$15,000 one-time setup fee
<ul style="list-style-type: none"> ✓ ERP Connection <small>Choose from top cloud-based integrations.</small> ✓ User & Orgs Sync ✓ Product Catalog ✓ Invoice History 	<ul style="list-style-type: none"> ✓ ERP Connection <small>Choose from top cloud-based integrations.</small> ✓ User & Orgs Sync ✓ Product Catalog ✓ Invoice History ✓ Create RMA 	<ul style="list-style-type: none"> ✓ ERP Connection <small>Choose from top cloud-based integrations.</small> ✓ User & Orgs Sync ✓ Product Catalog ✓ Invoice History ✓ Create RMA ✓ Create Sales Order ✓ Flare Studio <small>Create custom lists & views tailored to each department.</small>

FAYE'S SECURITY & COMPLIANCE CAPABILITIES



THANK YOU

Join us on Slack:

#zendesk-fayebsg-ext

Introduce yourself and mention "Faye ZD Promo" for a free gift from your friends at Faye.