

# Support Smarter, Bill Faster: Freshdesk + QuickBooks

Managing customer service in Freshdesk while handling financial data in QuickBooks can lead to duplicated efforts, process delays, and increased error risk. The Freshdesk QuickBooks Integration by Faye aligns these platforms, uniting customer interactions and financial data within a seamless workflow. Say goodbye to repetitive updates—our integration keeps operations smooth and efficient across departments, so your business keeps moving forward.

With real-time data syncing, both support and finance teams have instant access to the most accurate information. Whether updating customer details or resolving billing inquiries, your team has everything it needs to work smarter and respond faster.

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## Key Benefits



### Enhanced Customer Experience

Integrate financial data directly into support systems, enabling your team to respond quickly and accurately. With easy access to relevant invoices, agents deliver a cohesive customer experience that boosts satisfaction.



### Operational Efficiency

Automated data syncing reduces manual entry, saving time and minimizing errors, so your team can focus on high-value tasks rather than routine updates.



### Accurate and Aligned Data

Automatic synchronization keeps Freshdesk and QuickBooks data aligned, enhancing collaboration between support and finance teams by ensuring everyone works from the same, accurate records.

# What You Get

## Seamless Sync of Company Records

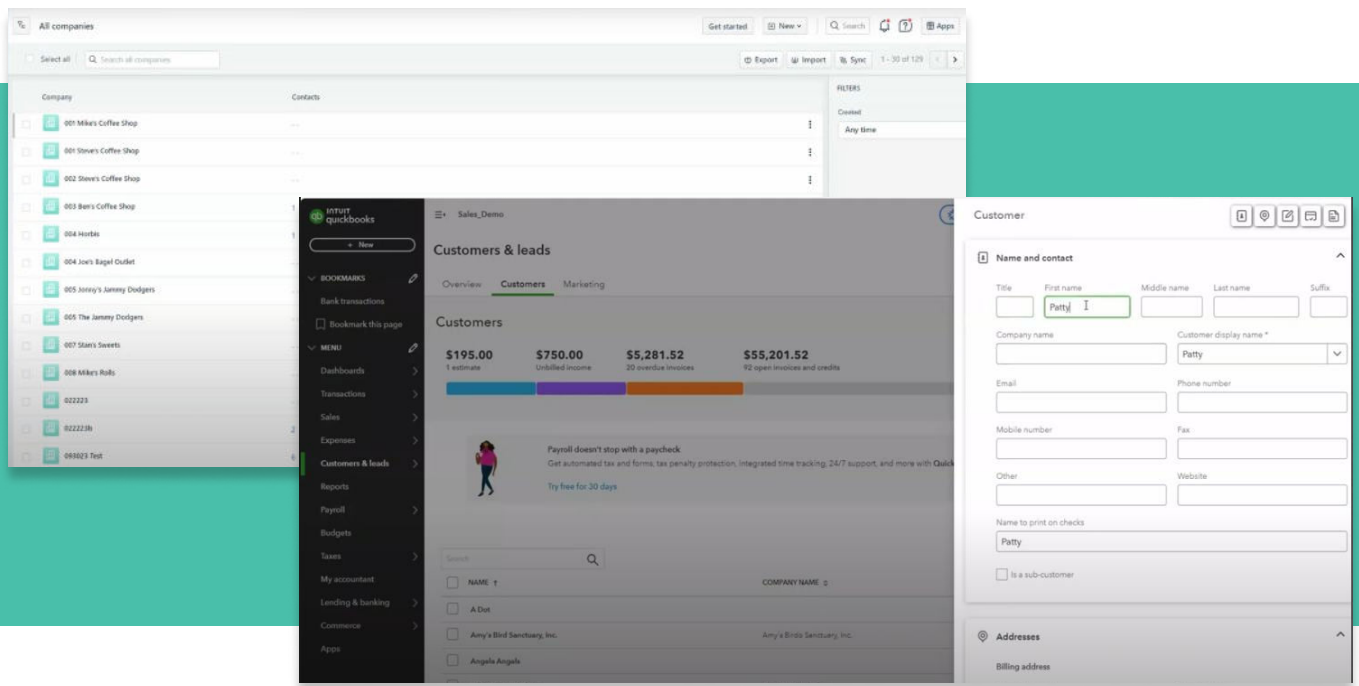
New companies or customer updates sync instantly across Freshdesk and QuickBooks, ensuring data remains accurate without the need for manual entries.

## Bi-directional Contact Sync

Primary contacts are updated instantly across both platforms. Whether a change is made in Freshdesk or QuickBooks, key contact information like names, emails, and phone numbers remain consistent, minimizing the potential for errors.

## One-way Sync of QuickBooks Invoices to Freshdesk

Invoices from QuickBooks appear within Freshdesk through a custom view linked to company and contact records. This allows support agents to access invoice and payment history directly in Freshdesk, handling billing inquiries efficiently alongside customer service.



## Ready to get started?

Discover how the Freshdesk QuickBooks Integration by Faye can streamline your operations, reduce errors, and elevate your customer support.

[Connect with an Expert!](#) →

